封底

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Shanghai Sunmi Technology Co., Ltd.
Address:Room505, No.388SongHuRoad,Yang Pu District, Shanghai, China

M05054390

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230001ABCDE0123456789

封面

V3 MIX
QUICK START GUIDE
T5701 T5711

Easy Start-up

It only takes several steps to enable this smart commercial device.

1. Press the power button to turn on the device, enter the initial boot-up interface, then follow the prompts. Wired network, Wi-Fi, and 4G (optional) are all available for this device.
2. Wi-Fi setting
   - Click "Setting" button, and then enable WLAN, enter WLAN search interface to wait for its searching and listing available WLAN hotspots;
   - Click WLAN to be connected. If an encrypted network is selected, you are required to enter the access password to get connected.

How to download/use App

You may open the App Store under the networking mode. Browse & download the App and complete the installation.

List of Pre-installed Software

· App Store · Push Service · User Feedback · Data Service · Electronic User Guide
· Remote Assistance · POS Steward · Print Service · Launcher · User Center · OTA

You can go to Settings -> Apps to select the corresponding app to view its detailed information.
For removing apps, you can go to Settings -> Apps -> Manage Apps -> Uninstall to remove the apps that you don't need, or you can also long press the app and drag it to the recycle bin to remove it.

Application scenarios

Such as canteens, restaurants, and retail stores.

Users

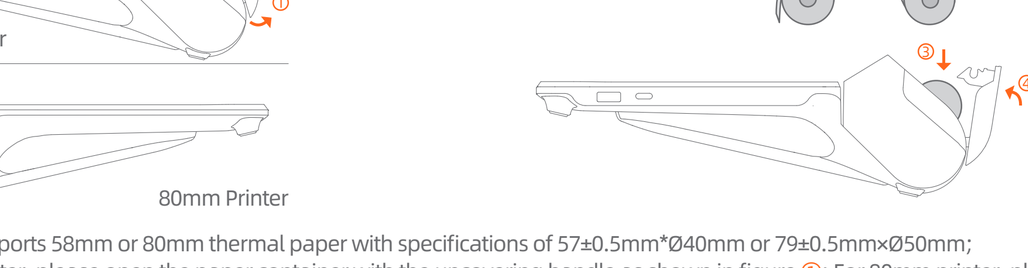
Cashiers working in different stores.

Functions

Can provide data service and management function, and non-cash settlement is available such as bank card swiping and code scanning, and also support printing receipts.

For more information, please refer to the Help APP installed in the device

Printing Instructions



This device supports 58mm or 80mm thermal paper with specifications of 57±0.5mm*Ø40mm or 79±0.5mm×Ø50mm;
·For 58mm printer, please open the paper container with the uncovering handle as shown in figure ①; For 80mm printer, please open the paper container with the latch as shown in figure ②. Please do not force open the paper container to avoid print head gear wear;
·Feed the paper correctly into the paper container in the direction as shown in figure ③, and pull some paper outside the cutter;
·Close the cover of the paper container to finish printing paper feeding, as shown in figur④.
Note: If the printed paper is blank, please check whether the paper roll has been installed in the correct direction.

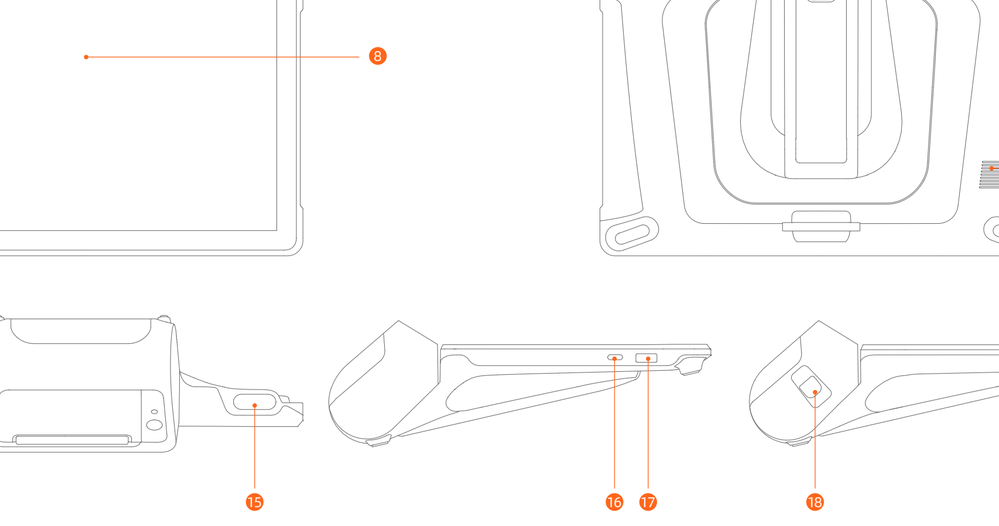
Common Problems & Troubleshooting

Problems	Solutions
Device crashes	· Long press the power button for 11 seconds to power off the device, and then short press to reboot it.
Printer can't work	· Check if the paper container cover is closed correctly; · Check if there is a paper jam.
The printed paper is blank	· Check if the paper roll is installed in the correct direction; · Check if the correct thermal paper roll is used.
Blurry printed content	· Check if the thermal print head is dirty. If yes, please use a cotton swab dampened with anhydrous alcohol to clean it; · Please change the thermal paper with a higher quality one to avoid blurry printed contents resulted from bad paper quality.

Package content

- ☑ Host x1
- ☑ User Guide x1 (including a product warranty card and a product certificate)
- ☑ Power adapter x1, AC power cord x1
- ☑ Printing paper roll x1

Quick Start



1. NFC reader
   Used for sensing a NFC card.
2. Printing paper container
   Used for loading a paper roll.
3. Flashlight
4. Camera
5. Indicator light
   Used for event reminder indication.
6. Magnetic card reader
   Used for reading the information stored in the magnetic stripe of a bank card.
7. Front camera
8. Display/touch screen
   Operators can operate on the interface.
9. Scan Button
10. Pogo pin connector
    Used for charging the device and for developers to debug the device.
11. Battery cover latch
12. Loudspeaker
13. Power button
    Short press: wake up the screen, lock the screen.
    Long press: long press for 2-3 seconds in power off mode to switch on the device.
    Long press for 2-3 seconds in normal operation mode to select power off or reboot.
    Long press for 11 seconds when system is frozen for automatic reboot.
14. Volume button
    Used for volume up or down.
15. Bar code reader
    Used for reading bar codes.
16. USB Type-C
17. USB Type-A
18. Paper container latch (80mm printer)

Notices

Safety Warnings

- Connect the AC plug to the AC socket corresponding to the marked input of the power adapter;
- This is a Class A product. This product may cause radio interference in living environments. In that case, the user may be required to take adequate measures against interference;
- Do not open the device in an unsecured area;
- Do not charge the battery in a hazardous location;
- About battery replacement:
  ① There is a danger of explosion if the battery is replaced with the wrong type!
  ② The replaced battery shall be handed over to the maintenance personnel for proper disposal. Do not throw it into the fire!
- Please use this device in the temperature range of -10°C to 50°C, and store it and its accessories in the temperature range of -20°C to 60°C;
- It's strictly prohibited to use the device in places where there is any potentially explosive gas; Non-professionals should not open the power adapter at will to avoid danger.
- Do not open the battery cover during use.

Suggestions

- Do not use the device in extremely cold or hot environments, such as near flames or lit cigarettes;
- Do not drop, throw or bend the device;
- Use the device in a clean and dust-free environment if possible to prevent small items from falling into the device;
- Please do not use the device near a medical equipment without permission.

Statements

The Company does not assume responsibilities for the following actions:

- Damages caused by use and maintenance without complying with the conditions specified in this guide;
- Damages or problems caused by optional items or consumables (rather than the initial products or approved products of the Company).
- The customer is not entitled to change or modify the product without the Company's consent.
- The product's operating system supports official system updates, but if the user changes the operating system into a third party ROM system or alters the system files by system cracking, it may cause system instability and security risks and threats.

Significant Safety Instructions

- Do not install or use the device during lightning storms to avoid the potential risks of lightning shock;
- Please turn off the power immediately if you notice abnormal odor, heat or smoke;
- The paper cutter is sharp, please do not touch!
- Please use the original power adapter.

Disclaimer

As a result of product upgrading, some details in this document may not match the product, and the actual product shall govern. The company reserves the right of interpretation of this document. The company also reserves the right to alter this specification without prior notice.

Technical specifications

PRODUCT SAFETY WARNINGS
To prevent possible injury, please read all instructions and safety information before you use the product.
Discharging temperature: -10℃ ~ 50 ℃,
Storage temperature: -20 ℃ ~ 60 ℃,
Charging temperature: -10 ℃~40 ℃.

Battery safety
Charge battery only at ambient temperatures ranging from 0°C to 45°C.
(1) CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type of battery recommended by the manufacturer. Dispose of used batteries according to the battery manufacturer's instructions.
(2) CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

* The product information listed on this page may be updated from time to time due to product upgrades or other reasons.SUNMI reserves the right to modify the product information and contents on this page without notice.

RF Exposure Statement (SAR)

This device has been tested and meets EU, FCC and IC RSS-102 applicable limits for radio frequency (RF) exposure.
Please visit: www.sunmi.com.

FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ISED Canada compliance statements

This device complies with ISED Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d'ISDE Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:(1) L'appareil ne doit pas produire de brouillage, et (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

EU&UKCA regulatory conformance

Conformity CE and UKCA
Hereby, Shanghai Sunmi Technology Co., Ltd. declares that this device is in compliance with Directive 2014/53/EU and the Radio Equipment Regulations 2017. The full text of the EU declaration of conformity is available at the following internet address: https://developer.sunmi.com/docs/read/en-US/maaeghjk480

INFORMATION ABOUT THE SOFTWARE
The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: https://developer.sunmi.com/docs/read/en-US/maaeghjk480

RESTRICTIONS OF USE
5150-5350MHz only be used by indoor.

Mode/Band	Frequency	Power (dBm)
GSM900	880-915(TX),925-960(RX)	32.5±1
DCS1800	1710-1785(TX),1805-1880(RX)	29.5±1
WCDMA Band 1	1920-1980 MHz(TX), 2110-2170 MHz(RX)	23.5±1
WCDMA Band 8	880-915 MHz(TX), 925-960 MHz(RX)	23.5±1
LTE Band 1	1920-1980 MHz(TX), 2110-2170 MHz(RX)	23.5±1
LTE Band 3	1710-1785 MHz(TX), 1805-1880 MHz(RX)	23.5±1
LTE Band 7	2500-2570 MHz(TX), 2620-2690 MHz(RX)	23.5±1
LTE Band 8	880-915 MHz(TX), 925-960 MHz(RX)	23.5±1
LTE Band 20	832-862 MHz(TX), 791-821 MHz(RX)	23.5±1
LTE Band 28	703-736 MHz(TX), 758-791 MHz(RX)	23.5±1
LTE Band 34	2010-2025 MHz(TX), 2010-2025 MHz(RX)	23.5±1
LTE Band 38	2570-2620 MHz(TX), 2570-2620 MHz(RX)	23.5±1
LTE Band 40	2300-2400 MHz(TX), 2300-2400 MHz(RX)	23.5±1
BT	2402-2480MHz(TX/RX)	11.55
BLE	2402-2480MHz(TX/RX)	5.42
2.4G Wifi	2412-2472MHz(TX/RX)	16.45
5.2G Wifi	5150-5250MHz(TX/RX)	14.33
5.3G Wifi	5250-5350MHz(TX/RX)	14.15
5.5G Wifi	5470-5725MHz(TX/RX)	15.01
5.8G WiFi	5725-5850MHz(TX/RX)	10.12
NFC	13.56 MHz	-25.79dBμA/m@10M

AT	BE	BG	CY	CZ	DE	DK	EE	ES	FI	FR
GR	HU	IE	IT	LT	LU	LV	MT	NL	PL	PT
RO	SE	SI	SK	UK (NI)						

EU Representative :SUNMI France SAS 186,avenue Thiers,69006 Lyon,France

This symbol means that it is forbidden to dispose the product of with normal household waste. At the end of the product life cycle, waste equipment should be taken to designated collection points, returned to the distributor when purchasing a new product, or contact your local authority representative for detailed information on WEEE recycling.

技术要求:

1.材质:105g雅粉纸

2.工艺：单色+专色印刷+骑马钉+模切

3.尺寸:160*160mm，展开尺寸：160*320mm；公差：±1mm

4.商米物料编码：M05054390

PANTONE 165C

PANTONE Orange 021C